

Technical Requirements

Platform	Windows 7 or 8, MacOSX (10 or 11) <u>Online CPPB/CPPO Prep Review classes only:</u> Technical Requirements for Use of Adobe Connect: Adobe Flash® Player 13.0 is the minimum requirement for attending meetings. For optimal performance, we recommend that you get the latest version. Download the latest Flash Player < http://get.adobe.com/flashplayer/ > . Never attended an Adobe Connect meeting before? Test your connection: https://nigp.adobeconnect.com/common/help/en/support/meeting_test.htm
Hardware	At least 1 Gigabyte of RAM and at least 8 Gigabyte of free disk space recommended
Software	Microsoft Word (MS Office which includes Word, PowerPoint, Excel and Outlook is highly recommended). To launch our elearning platform, you will need to disable common pop-up blockers. See how to do this here: http://carmi.mc.yu.edu/alertfind/PopUpBlockers-1.pdf . To update your Flash plug-in, go to: http://www.adobe.com/support/flash/downloads.html Acrobat Reader (free – download to your hard drive once only and update as necessary) http://www.adobe.com/products/acrobat/readstep2.html Latest version of Java is recommended. If you do not have Java, please download here: http://www.java.com/en/download/index.jsp If you happen to have multiple versions of Java on your machine, you will need to remove the older ones because it will cause a conflict when opening Java-based applications. Go to: http://www.java.com/en/download/fag/remove_olderversions.xml to fix this issue.
Browser	Internet Explorer version 9 or higher-if using version 11, set browser to compatibility mode , Mozilla Firefox version 9.0.1 or higher, Safari version 5.1.7 or higher, or Chrome To determine which browser and version you are using: Go to www.whatbrowser.org and it should tell you what browser and version you are operating on. If you find that your browser is does not fit these requirements, please discuss with your IS/IT department immediately to update your browser!
Whitelist	Talk to your IS/IT department about whitelisting the following domains and/or IP Addresses: connectedcommunity.org notifications.connectedcommunity.org egroups.nigp.org notifications.nigp.org 54.240.14.78 54.240.14.79 54.240.14.80
Modem	56K or higher, High Speed is Optimal